

## **Accessibility Statement**

Transport Malta is committed to making its website accessible, in accordance with National Legislation Transposing Directive (EU) 2016/2102 of the European Parliament and of the Council (1).

We are continually improving the user experience for everyone and applying the relevant accessibility standards.

This accessibility statement applies to the website at [www.transport.gov.mt](http://www.transport.gov.mt) to which the statement applies.

### **Compliance status (ii)**

(a)iii This Website is partially compliant with EN 301 549 as per the Directive (EU) 2016/2102 of the European Parliament and of the Council of 26 October 2016 on the accessibility of the websites and mobile applications of public sector bodies known also as the Web Accessibility Directive (hereafter referred to as the 'WAD').

### **Non-accessible content (x)**

The website and its content are considered to be 68% accessible.

- *Compatibility with browsers and assistive technologies*

The Transport Malta Website is designed to be compatible with the following assistive technologies:

- Google Chrome for mobile phones;
- Safari for iPhone6 and above;
- Google Chrome for Desktop;
- Safari for Mac;
- Google Chrome for Mac;
- Microsoft Edge for Desktop;
- Firefox for Desktop;

- *Technical Specifications*

Accessibility of the Transport Malta website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS

- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

### **Preparation of this accessibility statement**

This statement was prepared on 08 October 2020

The statement declaration is based on certification obtained from the Foundation for Information Technology Accessibility (FITA).

<http://www.fitamalta.eu/>

The statement was last reviewed on 19 October 2020

### **Feedback and contact information**

Please report any accessibility barriers encountered on the Transport Malta website to:

Customer Care at Transport Malta

Phone: 21222203

E-mail: [info.tm@transport.gov.mt](mailto:info.tm@transport.gov.mt)

Visitor address: Pantar Road, Lija LJA 2021

We try to respond to feedback within 2 business days.

### **Enforcement procedure**

Should you deem that your accessibility related query was not adequately addressed please contact the Malta Communications Authority at Valletta Waterfront, Pinto Wharf, Floriana, FRN1913, Malta or by telephone on +35621336840 from Monday to Thursday from 9:00 am to 5:00 pm and Friday from 9:00 am to 2:00 pm.