


OPERATIONS ADVISORY NOTICE (OAN)		 Transport Malta Civil Aviation Directorate Flight Operations Inspectorate Transport Malta Centre Triq Pantar Lija LJA 2021 Malta
OAN Number: 05/20	Issue Date: 13 April 2020	
Subject: COVID-19 Operator Implementation Measures		

1.0 INTRODUCTION

In the current global situation, air transport is facing unprecedented challenges. There are several sources of information available to operators, such as [EASA guidelines](#), [ICAO](#) documents, [WHO](#) and [ECDC](#) directives. Regulators and operators are currently operating in unchartered circumstances; the aftermath of these events will also require us to adapt.

2.0 IMPLEMENTATION MEASURES

In view of the above, the flight operations inspectorate is requesting information from all its certified operators. This exercise is mandated by the EASA SD 2020-01 (as amended), to determine the current measures being adopted by operators currently involved in regular passenger transport, transport of cargo and other type(s) of operation.

Operators that are not currently involved in any operations are still required to provide the information.

Note – this information is not subject to any form of enforcement measures, and operators facing any type of difficulties implementing these measures are requested to contact their respective inspectors and also contact the inspectorate via the airops email.

Completed forms and evidence (procedures, notice to crew, presentations, evidence of training etc...) of implementation of these measures that are being adopted by operators shall be sent to the flight operations inspectorate on airops.tm@transport.gov.mt

Flight Operations Inspectorate

COVID-19 OPERATOR IMPLEMENTATION MEASURES

Name of Operator:	AOC Number:
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Directive / Guidance	Subject	Guidance / Evidence
Operational Measures		
EASA SD No. 2020-01	Clean and fully disinfect the aircraft using substances suitable for aviation use.	
EASA SD No. 2020-01	Equip the aircraft with one or more Universal Precaution Kits (UPK).	
Guidance on Management of Crew Members	Contents of the UPK in accordance with Guidelines.	
Guidance on Management of Crew Members	Equipment should be available for the use of suspected COVID-19 passenger(s) and all crew members such as; <ul style="list-style-type: none"> → Facial masks; and → Disposable gloves. 	
EASA SIB No. 2020-02R3	Aircraft operators, irrespective of the area of aircraft operations, should provide an adequate supply of face masks for the intended operations, with the quality meeting at least surgical standards.	
OAN 03/20	Aircraft operators should make hand disinfectant solutions readily available in the lavatories to be used by their employees and passengers.	
Guidance on Management of Crew Members	Guidelines for the disposal of biohazardous materials once on the ground.	

<p>Guidance on Management of Crew Members</p>	<p>In case of a medical emergency on board the Cardiopulmonary Resuscitation (CPR), if needed, should be performed based on the existing protocols using protective equipment such as;</p> <ul style="list-style-type: none"> → Face mask; → Face shield; → AMBU resuscitator. <p>*Or similar equipment that will protect the crew member providing the respiratory support from contamination.</p>	
<p>EASA SIB No. 2020-02R3 OAN No. 03/20</p>	<p>Aircraft operators should, to the practicable extent, provide;</p> <ul style="list-style-type: none"> → appropriate and sufficient disinfectants (e.g. disinfectant wipes) for all crew members; and → single-use disinfection wipes for passengers allowing them to additionally clean their seat area wherever possible. 	
<p>EASA SIB No. 2020-02R3</p>	<p>Aircraft operator should establish appropriate procedures/guidance on the use of disinfectants, making sure that all possible touch points and transmission-capable surfaces are appropriately treated.</p> <p>*This should occur before flight crew compartment and cabin preparation.</p>	
<p>EASA SIB No. 2020-02R3</p>	<p>Aircraft operators performing passenger flights should, whenever feasible due to the passenger load, aircraft configuration and mass and balance of the aircraft;</p> <ul style="list-style-type: none"> → consider spacing passengers throughout the cabin, allowing a degree of separation between them (e.g. in a row of 3 seats the middle seat should be empty). → alternatively, where separation is not possible, the use of face masks for the passengers should be considered. 	

EASA SIB No. 2020-02R3	<p>Limit the access to the flight crew compartment of crew members other than flight crew to the minimum necessary, subject to the operator's procedures.</p> <p>Other personnel, including ground handling and medical personnel, if not necessary for the completion of their task, should not board the aircraft.</p>	
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Crew Health Protection Procedures		
EASA SIB No. 2020-02R3	Aircraft operators should inform their crew members that the preferred and most efficient preventive measure in order to limit the potential transmission of SARS-CoV-2 from contaminated surfaces is thorough and frequent hand washing, at least after each interaction with a passenger.	
Guidance on Management of Crew Members	<p>Guidance to crew members operating into high risk areas for health self-monitoring should include;</p> <ul style="list-style-type: none"> → Measuring of body temperature at least twice a day; → Monitoring for symptoms such as fever, persistent coughing, or breathing difficulties; and → Clear and expeditious reporting means to inform the operator of potential signs of infection. 	
OAN No. 03/20	<p>Crew members who had direct contact with a confirmed COVID-19 case should be placed under 14-day quarantine.</p> <p>Instructions for other crew members on the same flight to monitor their own health.</p>	
OAN No. 03/20	Instructions for crew members who came into contact with a suspect COVID-19 case to monitor their own health.	
Guidance on Management of Crew Members	Procedures for the situation when a crew	

COVID-19 OPERATOR IMPLEMENTATION MEASURES

	<p>member becomes symptomatic, covering the case when the crew member is;</p> <ul style="list-style-type: none"> → At home base; → Down-route; or → While on active duty. 	
Guidance on Management of Crew Members	<p>The aircraft operator should;</p> <ul style="list-style-type: none"> → In an aircraft with more than one lavatory and if the number of passengers carried allows it, a lavatory should be blocked for the exclusive use of the crew; → Instruct cabin crew members to avoid touching passengers' belongings including carry-on luggage at all times. 	
EASA SIB No. 2020-02R3	<p>Face masks should be worn at all times by crew members having direct contact with the passengers or other individuals that are not part of the crew.</p>	
Guidance on Management of Crew Members	<p>Procedure on the management of a suspected passenger on board.</p>	
Guidance on Management of Crew Members	<p>Other policies and procedures in accordance with Section 4 of the Guidance on Management of Crew Members.</p>	

Compliance Manager:

Signature:

Date: