

Theory Test – Policy



August 2017

General overview

The Theory Test is a computer based exam. The syllabus of this exam is regulated by the requirements laid down in the fourth schedule of *Subsidiary Legislation 65.18*.

A multiple choice examination method has been adapted for this exam, where candidates are presented with a question and they have to choose the correct answer/s out of a number of possible answers.

The duration of a Theory Test varies depending on the candidate; however, the Theory Test has a maximum duration of 45 minutes with 35 questions to answer. On the other hand the CPC (Certificate of Professional Competence) exam has a maximum duration of 100 minutes with 80 questions to answer. A pass from the Theory Test is legally mandatory to apply for the practical test.

Theory Tests are available in both the Maltese and English language.

The following is a concise list of subjects that the Theory Test syllabus covers:

- Road traffic regulations
- The driver
- The road
- Other road users
- General rules and regulations and other matters

Purpose and benefits

Transport Malta has been able to systematically appraise the aptitude and knowledge of prospective drivers in view of the Highway Code and other subjects related to safe driving.

Since a pass test result from the Theory Test is legally mandatory, Transport Malta created a national benchmark (85%) with the aim to improve the quality of driver testing and training. This standard is intended to promote a lifelong learning continuum among drivers and to develop road safety awareness.

How to apply for the test

Ideally a candidate should personally call at the Theory Test center to schedule an appointment in advance of a personal visit. This is suggested to avoid disappointment, whereas the Theory Test centre might be closed or fully booked. However, if one requires re-sitting the test, if there is availability one can liberally undertake a Theory Test on the same day without the need for an appointment.

Whilst in Gozo Theory Tests are scheduled by appointment, therefore pre booking is compulsory. It is important to note that Theory Tests in Gozo are held once every fortnight.

The address of the Theory Test centre in Malta:

The Theory Test Centre
Gwardamangia Hill,
Pieta'

The address of the office where Theory Tests are held in Gozo:

Ministry for Gozo
St. Francis square
Victoria

Appointments can be scheduled on the following telephone numbers **21 227 190** or **27 227 190**.

Theory Test - fees

All categories - €30.25

Re-sit fee for all category theory tests (valid for 3 months) - €22.10

Taxi and CPC Theory Tests, re-sit fee is not applicable.

Opening hours of the Theory Test centre

The opening hours of the Theory Test Centre are as follows:

Winter Schedule - 1st October till 30th June

Opening hours

Monday - 8:00 till 16:00
Tuesday - 8:00 till 16:00
Wednesday - 8:00 till 18:00
Thursday - 8:00 till 16:00
Friday - 8:00 till 14:00

Exam Schedule

Monday - 8:00 till 15:00
Tuesday - 8:00 till 15:00
Wednesday - 11:00 till 17:00
Thursday - 8:00 till 15:00
Friday - 8:00 till 13:00

Summer Schedule - 1st July till 30th September

Opening hours

Monday - 8:00 till 13:00
Tuesday - 8:00 till 16:00
Wednesday - 8:00 till 16:00
Thursday - 8:00 till 13:00
Friday - 8:00 till 13:00

Examination Schedule

Monday - 8:00 till 12:00
Tuesday - 8:00 till 15:00
Wednesday - 11:00 till 17:00
Thursday - 8:00 till 12:00
Friday - 8:00 till 12:00

Studying material for the Theory Test

Transport Malta uploaded the studying material for the major categories on its website. In addition, it is suggested that candidates should be fully conversant with the regulations of the Highway Code. To this extent the latter has been uploaded online and is available to be downloaded free of charge.

These documents are available in both Maltese and English languages and can be accessed through the following link:

<http://www.transport.gov.mt/land-transport/driving/obtaining-your-driving-licence>

Identification documents

To undertake a Theory Test, a candidate must present a valid identification (I.D.) card or a valid European passport. If neither of these documents are not provided, a Theory Test cannot take place. In the event were the ID card is lost or misplaced, the presentation of an *interim* approved document is being accepted. This document has to be issued, signed and rubber stamped by Identity Malta and also contains an identification picture and the personal details of the candidate.

Candidates in need of reading assistance

Candidates who are unable to read and write and/or have some form of condition that hinders them from doing the Theory Test on their own, can apply with Transport Malta to be assisted by an Authority representative. The assistance provided will be restricted to the reading of the questions and the possible answers in either Maltese or English, but not the correct answer! The final decision on the correct answer is to be taken by the candidate. The Authority representative will not be held responsible for the outcome of the test/s undertaken. This service is offered by Transport Malta **free of charge**.

To apply for this service the appropriate form (*see. appendix 1*) must be filled in and submitted to the Driver and Passenger Operator Licensing unit in Floriana. Appointments are given on a "*first come, first served chronological order*" either by phone or over the counter. In addition, the Driver and Passenger Operator Licensing

unit makes the necessary arrangements to send an authorized representative to assist the person in need on the given date and time.

The application form for this service is found on Transport Malta's website through the following link:

<http://www.transport.gov.mt/admin/uploads/media-library/files/Assistance%20Form.pdf>

Candidates in need of interpreter assistance (foreign language)

In the event that a candidate has difficulties to comprehend or fully understand the English and/or Maltese language, they have the possibility to apply for the services of an interpreter during the Theory Test.

This is possible by completing the appropriate agreement (*see. appendix 2*). The agreement must be signed by the candidate, the interpreter and a witness to both signatures. It is important to note that the interpreter shall assist only with the translation and shall not be in a position to assist in any other way apart from the professional service booked for. The final decision regarding the correct answer is to be taken by the candidate. The Authority and/or the translator will not be held responsible for the outcome of the test undertaken.

Applications for this service may be effected only on Monday mornings from 7:30am till 12:00pm, from the *Driver and Passenger Operator Licensing Unit, A3 Towers, Triq I-Arkata, Paola PLA 1212*. Payments due for the services of the interpreter must be paid on submission of application and a receipt covering the fee paid will be issued by Transport Malta.

Documents provided after passing from the Theory Test

After the successful completion of a Theory Test, a candidate is handed two copies of the pass Theory Test certificate. One (1) copy is to be handed over to Transport Malta together with the application of the practical test and other required documents, while the second copy of the certificate is to be kept by the candidate for personal records. When it comes to CPC tests, once the candidate successfully passes the first module (i.e.: multiple choice questions) a receipt is handed over to him/her. The pass test certificate is handed over to the candidate after the successful completion of the second module (i.e.: case study).

A pass test certificate can be reprinted for an administrative fee of €2.00 (two euro) from the Theory Test centre on presentation of the candidates ID card.

Documents provided after failing from the Theory Test

A chit containing a list of the questions which were incorrectly answered is handed over by the Theory Test representative after the unsuccessful completion of an exam.

A certificate is not provided.

Appeals procedure

Transport Malta is committed to ensure that Theory Tests undertaken by candidates are done consistently and in accordance to the regulations. To promote quality and fairness, an appeals procedure has been laid down.

Candidates who have a valid reason to appeal from a test result may do so by submitting the appropriate form (*see. appendix 3*) duly filled in. Such appeal form should be forwarded to the Manager in charge of the Driver and Passenger Operator Licensing Unit. In this form the candidate has to outline in detail why the appeal is deemed suitable.

Each case will be independently verified and findings will be communicated within four (4) weeks from the date of submission.

Appendix 1



DE-2

Applikazzjoni għal assistenza (Qarrej) waqt it-Test tat-Teorija / Application for Assistance (Reader) during the Theory Test

<i>Immarka fejn jghodd / mark where applicable</i>	
Jien għandi diffikultà serja blax naqra / I have serious difficulties to read	<input type="checkbox"/>
Jien għandi kundizzjoni medika li tfixxinli milli naqra waħdi waqt it-Test tat-Teorija (ma' din l-applikazzjoni, il-kandidat lrid jipprezenta certifikat mediku marbut mal-kundizzjoni li tfixxli milli-persuna milli tagħmel it-test waħidha). <i>I have a medical condition that hinders me from reading on my own during the Theory Test (with this application, the applicant needs to attach a medical certificate related to the condition that impedes the candidate from sitting for the test on his own).</i>	<input type="checkbox"/>
I-għajruna li na tngħatali tikkonsisti <u>blax</u> fil-qari tal-mistoqsijiet u l-twegjibiet bil-Malti jew bil-Ingliż. Id-decizjoni finali dwar i-ghazla tat-twegjiba t-tajba hija biss tiegħi. Naf ukoll li l-rapprezentant tal-Awtorità m'hux responsabbli mir-riżultat tat-Testijiet tiegħi. Jiena naf ukoll li Transport Malta qiegħda tofni dan is-servizz <u>bla hlax</u> . <i>The assistance that will be provided is <u>only</u> restricted to the reading of the questions and answers in either Maltese or English and that the final decision on the correct answer is only mine. I am also aware the Authority representative is not responsible for the outcome of the test/s undertaken. I am also aware that Transport Malta is offering this service <u>free of charge</u>.</i>	<input type="checkbox"/>
Servizz bla hlax / Free of charge	
Jien naqbel / I agree <input type="checkbox"/>	
Dettagli Personali / Personal Details	
Numru tal-Karta tal-Identità / ID Card Number:	
Isem u kunjom / Name and Surname:	
Numru / tat-Telefown / Telephone Number/s:	
Kategorija/Category	
Muturi / Motorcycles	A
Karozzi / Cars	B
Vetturi li jintuzaw għall-garr ta' merkanzija / Vehicles used for the carrying of loads	C
Vetturi li jintuzaw għall-garr ta' passaiġġieri / Passenger carrying vehicles	D
Vetturi magħquda ma' oħra li jintuzaw għal garr ta' merkanzija / Trailers	CE
TAXI/TAXI	TAXI
CPC ta' s-sewwieq, kategorija C jew D / Driver CPC, category C or D	CPC
Firma tal-applikant / Applicant's signature	Data / Date
	/ /
Din l-applikazzjoni ma tistax tigi mghoddija lil Transport Malta minn l'ebda għalliem ta' s-sewqan / This application cannot be forwarded to Transport Malta by any driving instructor.	

Appendix 2

DE1 - Application for Translator Assistance (Reader) during the Theory Test

Paid On: ____/____/ 2017



Agreement

On the one part

_____ duly representing The Authority for Transport in Malta, holder of identity card number _____ M (herein after shall be referred to as the First Part);

And on the other part

_____ holder of identity card number/passport number _____, (hereinafter shall be referred to as the Second Part);

Collectively referred to as the parties;

That the Theory Test which is part of the driving test requirement is done in the Maltese and English language.

The Second Party is of _____ nationality and does not understand the Maltese and/or English language.

The First Party is binding itself to provide an Interpreter for the Second Party to translate the relative questions of the above-mentioned Theory Test to the Second Part whereby the Second Part is binding himself/herself to pay any expenses incurred by the First Part to provide for such an interpreter.

On behalf of the Authority for Transport in Malta
ID

Applicant
ID/passport number

Translated and witness to signature
ID

Contact Details

Declaration

I, _____ holder of identity card number _____ declare that I was asked for my services to act as an Interpreter and translate the Theory Test questions from the Maltese/English language to the _____ language only and shall not help the Applicant in any other way.

Translator signature
ID

Appendix 3



Theory Test - Appeals Form

Candidate Details

Name and Surname: _____

ID card: _____

Telephone number: _____ Mobile number: _____

Test Details: _____

Reason for Appeal: _____

Signature of candidate

Date

